entab
Parent Help Desk

Accessing Parent Portal with your Unique User ID & Password

Access on Laptops / Desktops / Tablets

Access on Smartphones through Mobile Apps

- Android – SmartPhone with Version5(lollipop) & Higher
- IOS (Apple Phone) – Any IPhone

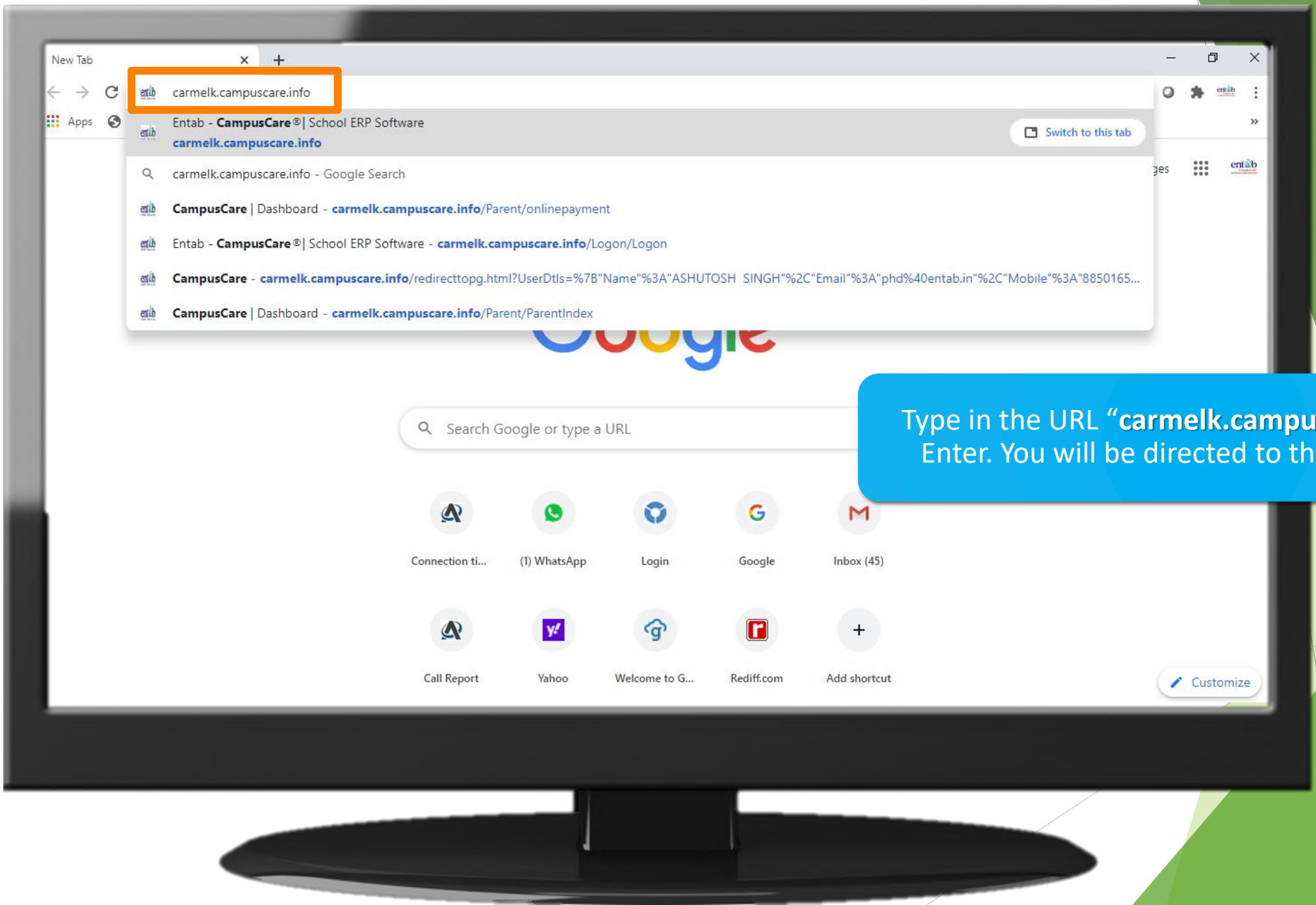
Accessing "Parent Portal" on Desktop / Laptop

Open any Internet Browsers - Google Chrome / Internet Explorer/ Mozilla Firefox / Safari

Type in the URL "**carmelk.campuscare.info**" and Enter. You will be directed to the School Page

Enter Login Credentials provided to you (User Name and Password) and login.

You will be able to access a plethora of Information with regards to your ward.



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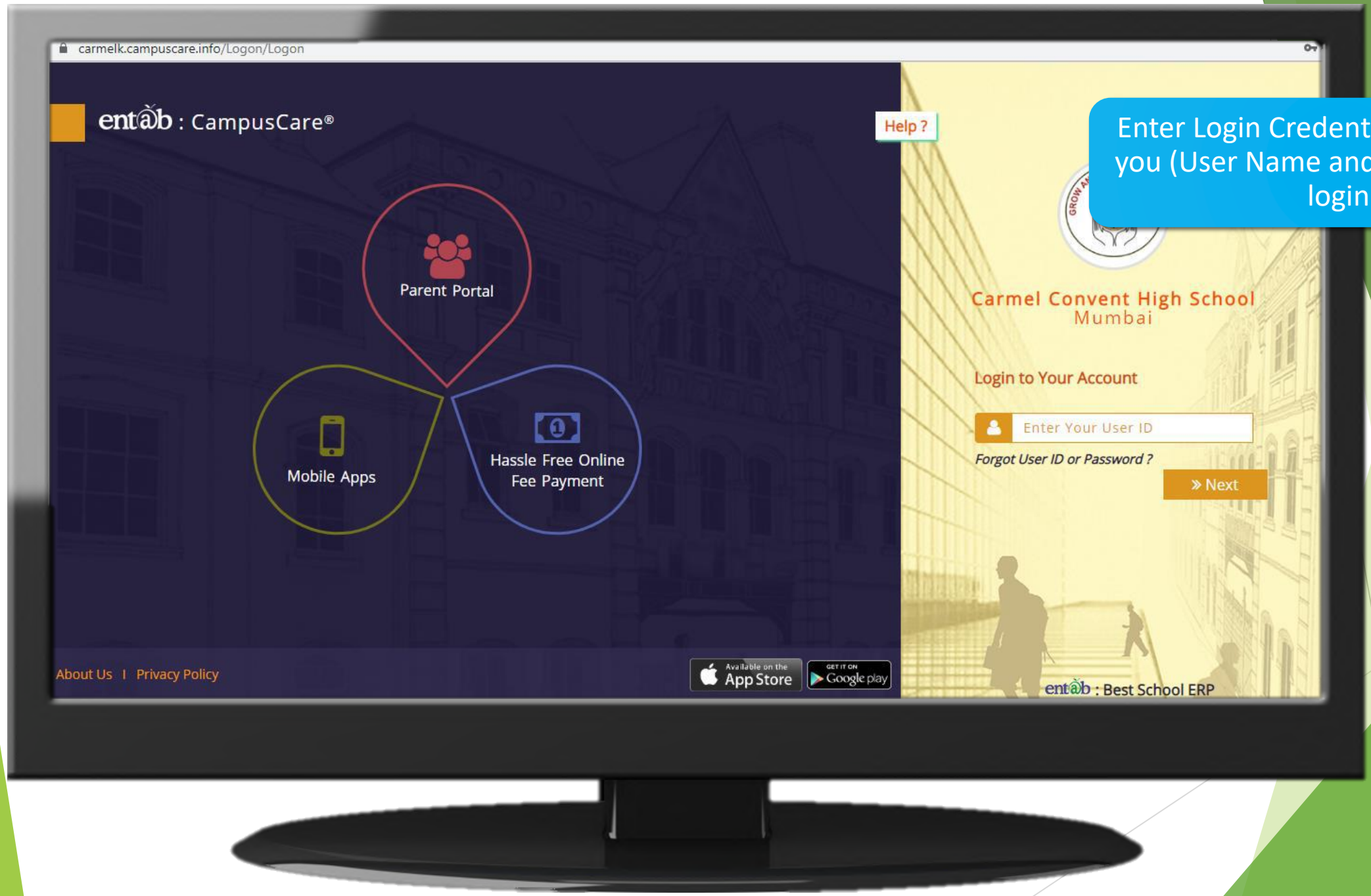

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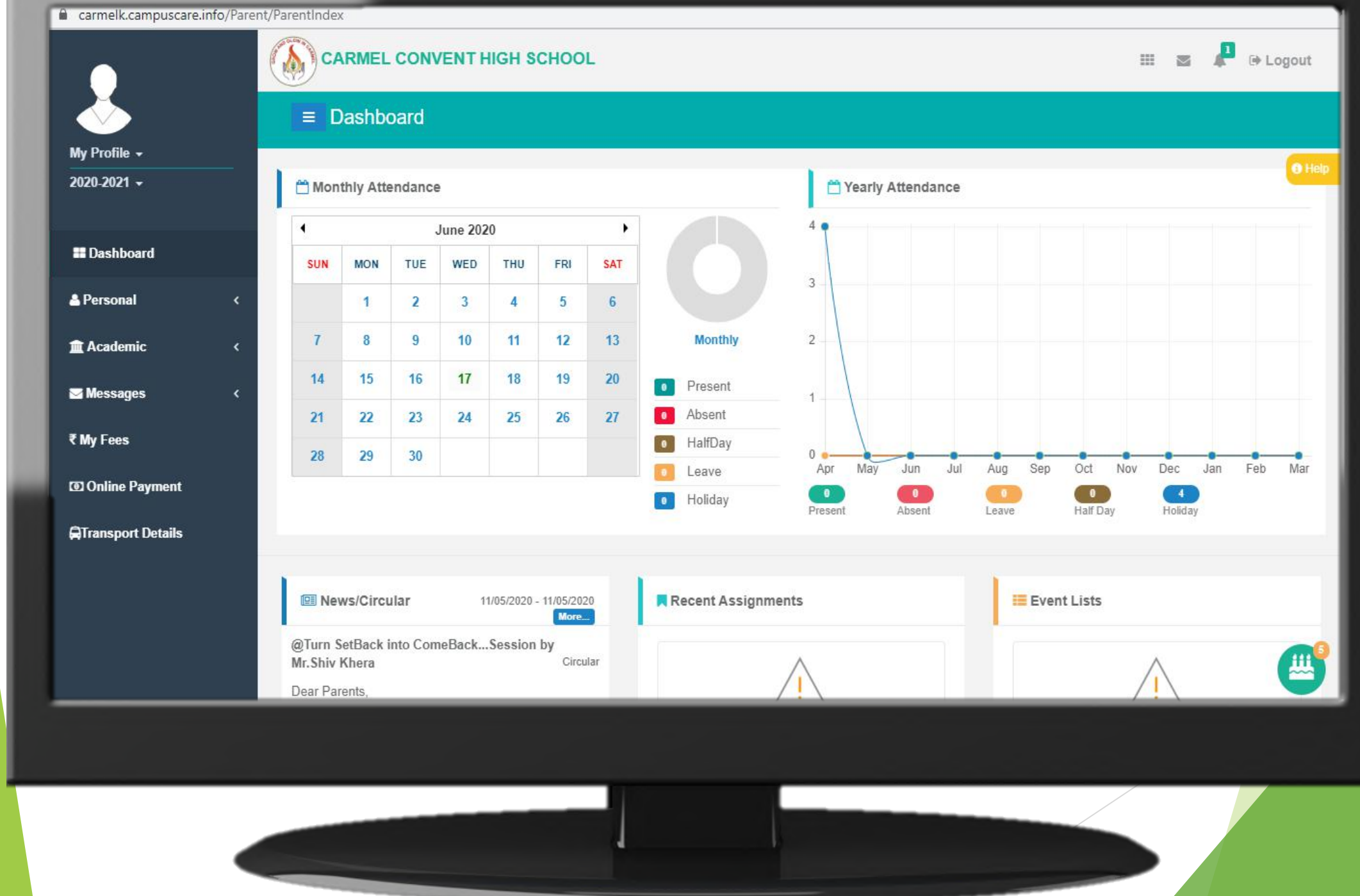
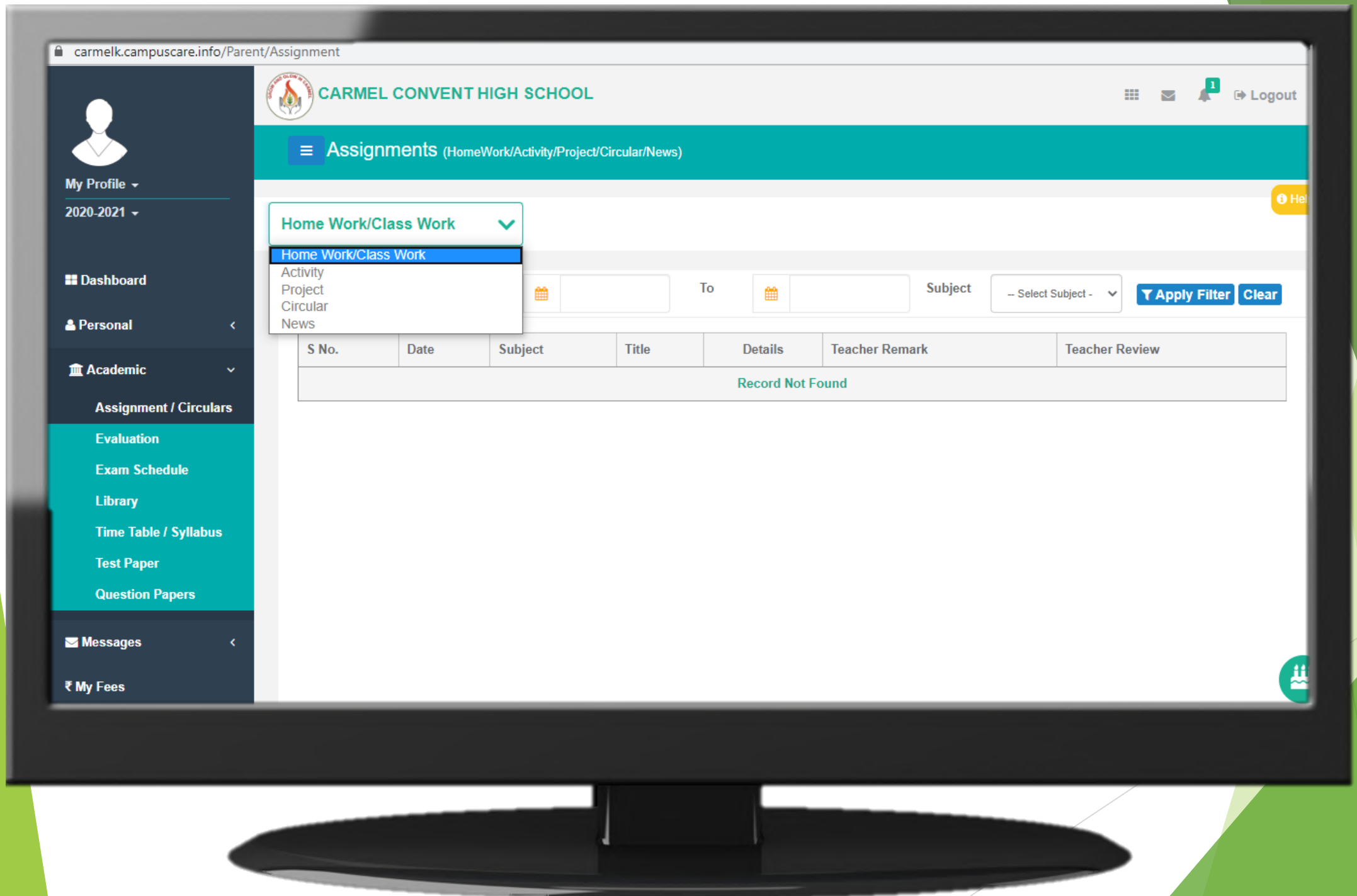
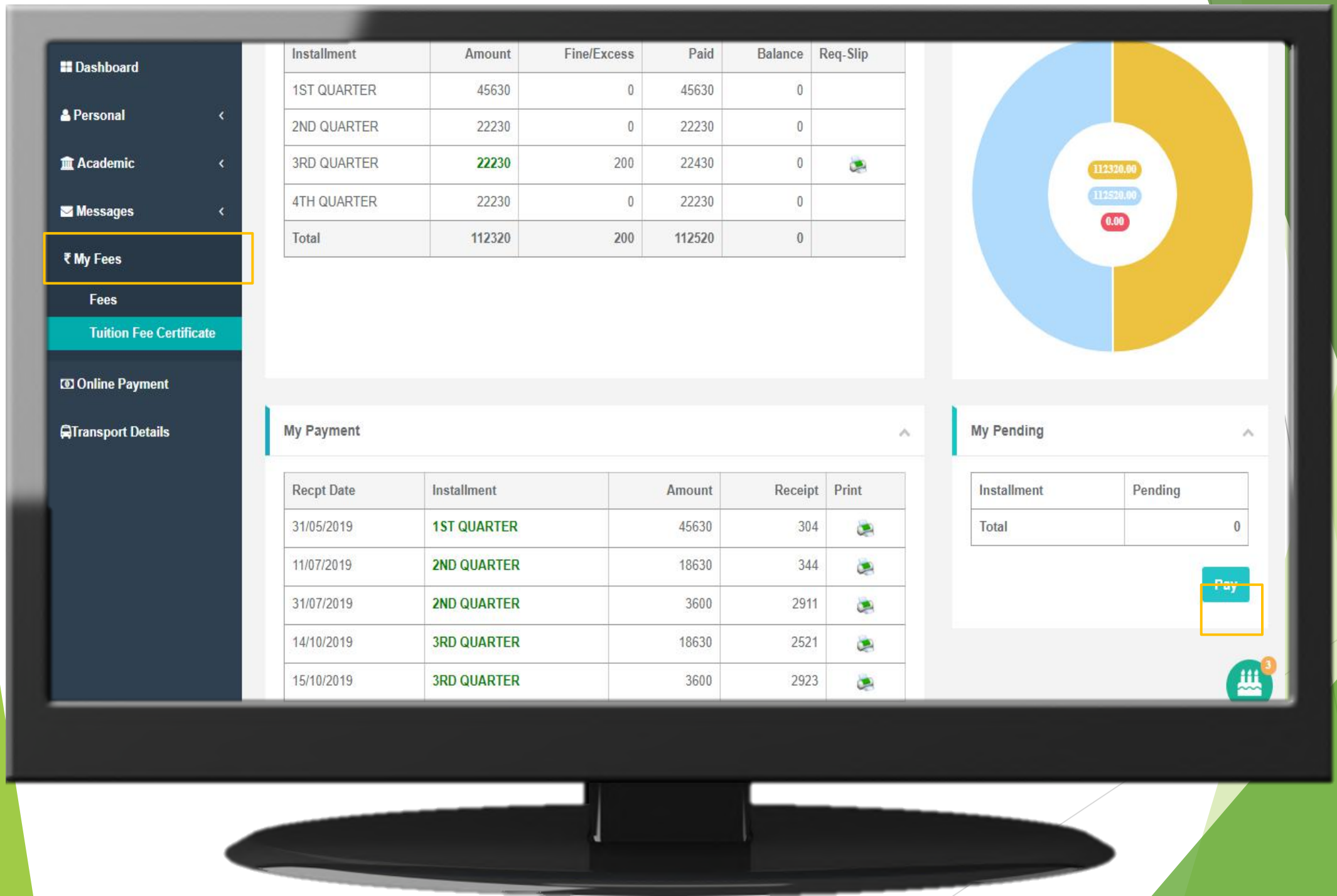


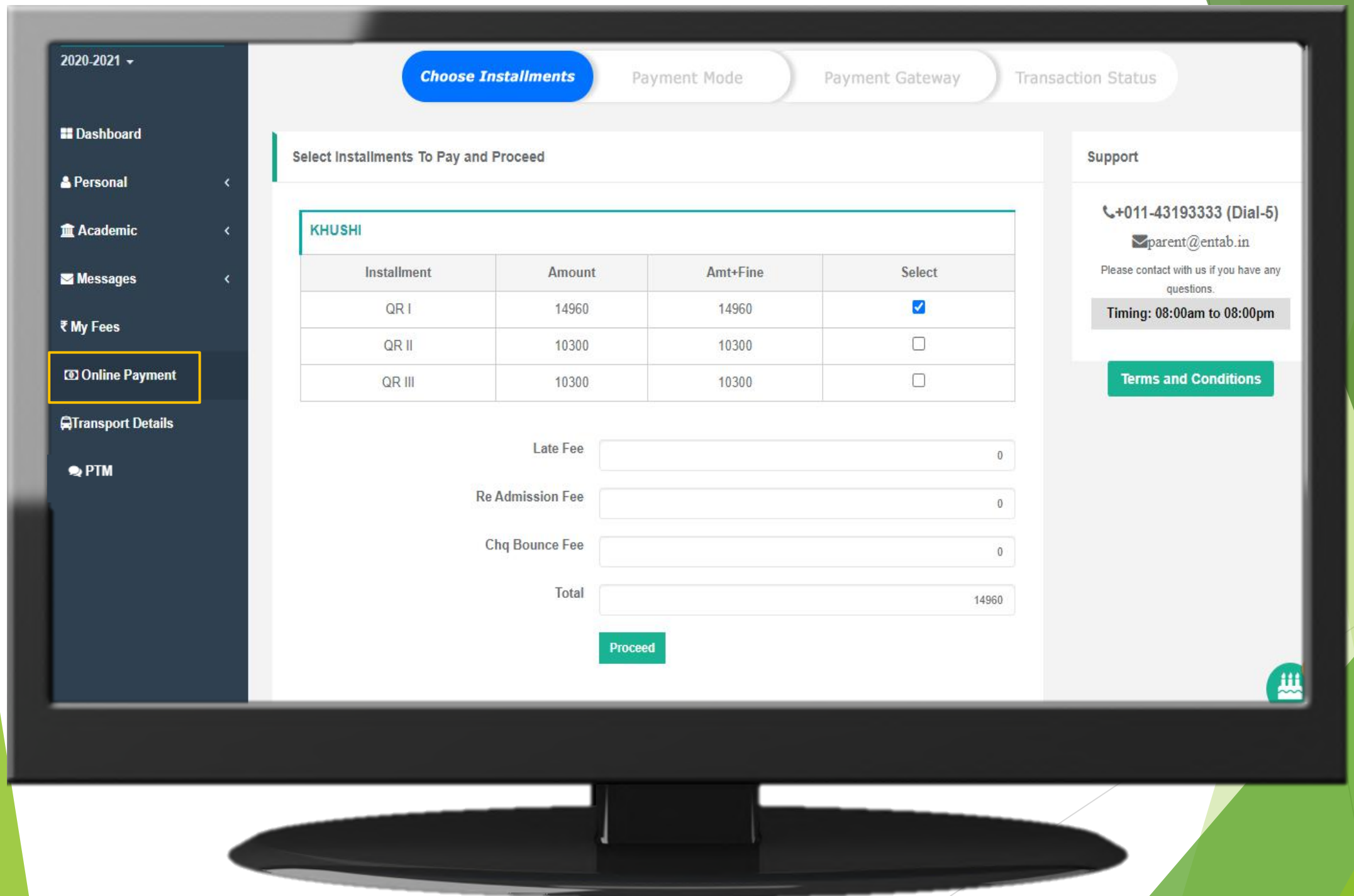
Web Portal Home Page – Personal Profile of the Student is the first page that opens.



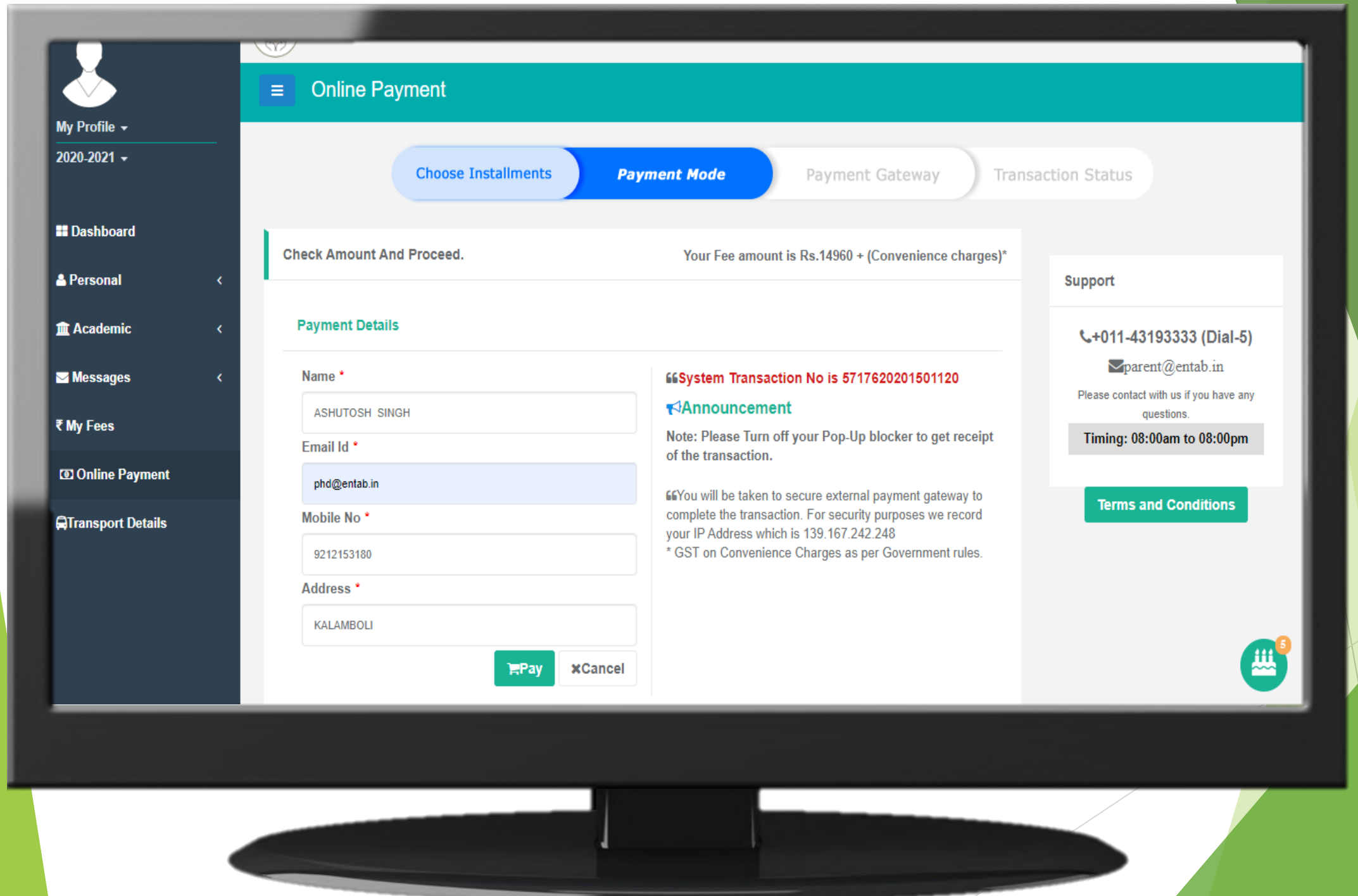
Academics – Here you can view the Assignments Report Cards, Exam Schedule, Time Table/ Syllabus, Model Question Papers etc.



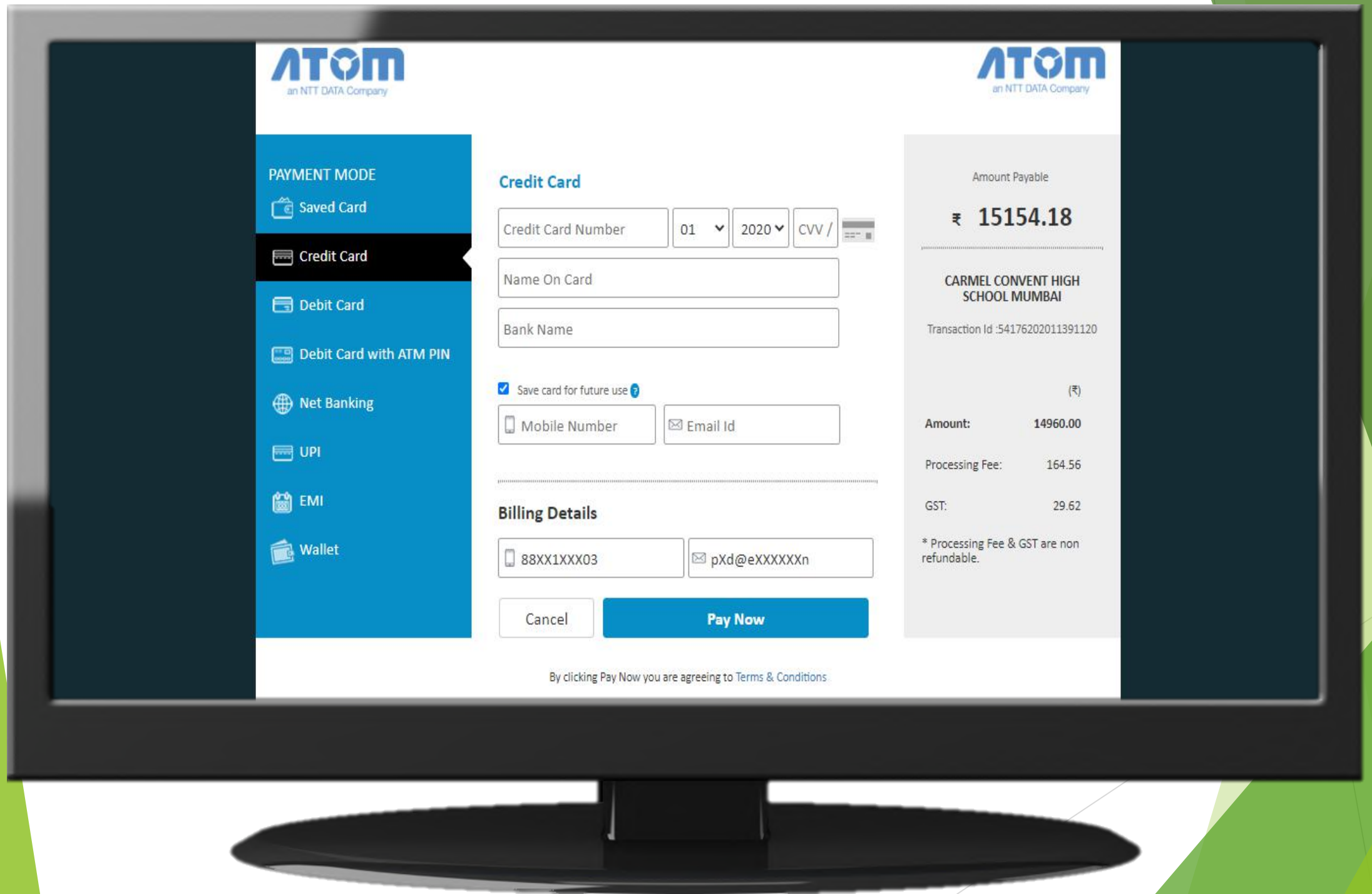
Fees – All data pertaining to the fees can be viewed here.



Fees – Online Payment



Fees – Online Payment



Fees – Online Payment

Accessing “Parent Portal” on Mobile Devices

Download the App from Playstore and Open App.

Type in the URL “**carmelk.campuscare.info**“ and Verify. Click on ’OK’ and you will be directed to the School Page

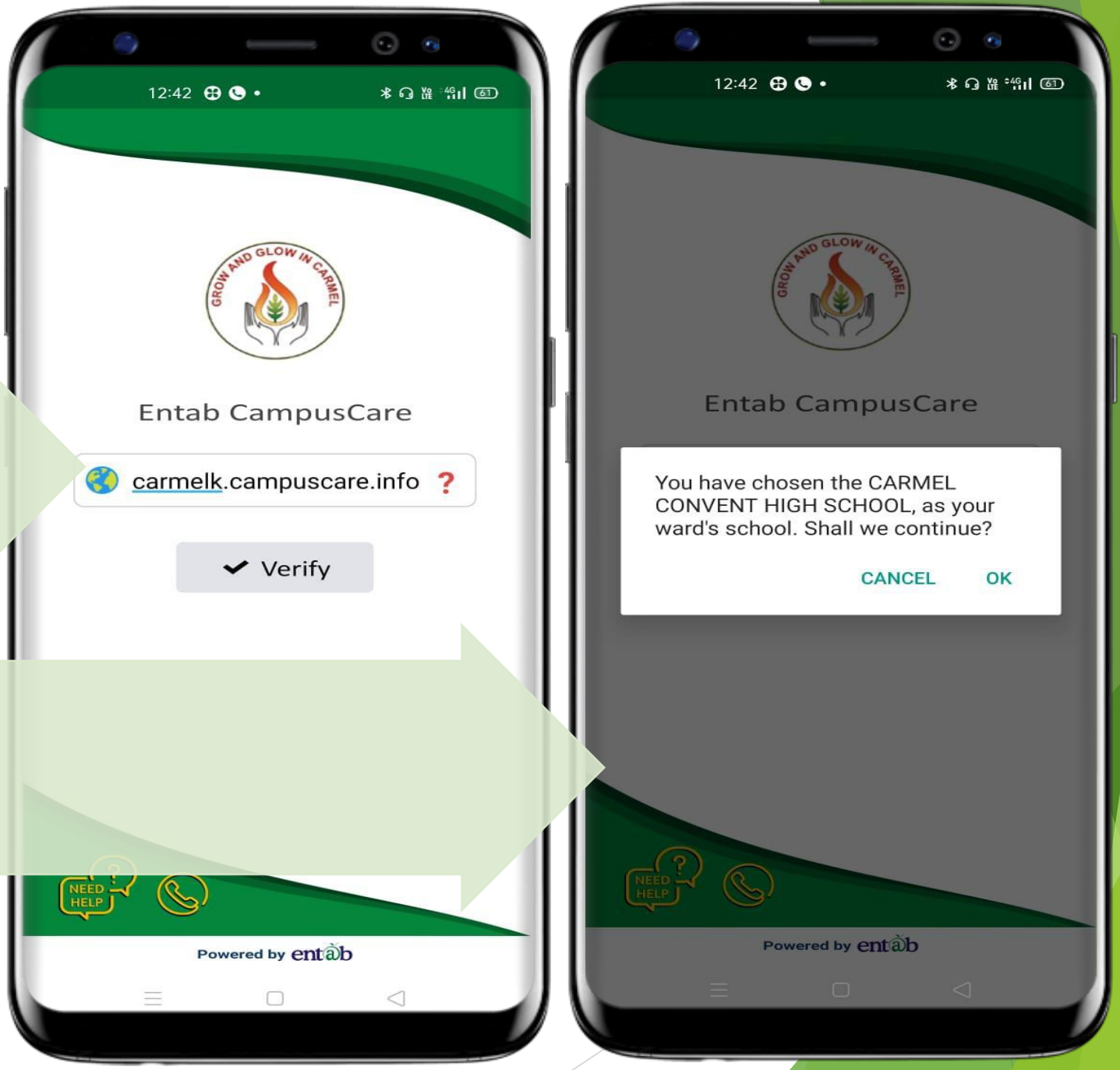
Enter Login Credentials provided to you (User Name and Password) and login.

You will be able to access a plethora of Information with regards to your ward at your finger tips.

Entering the School URL

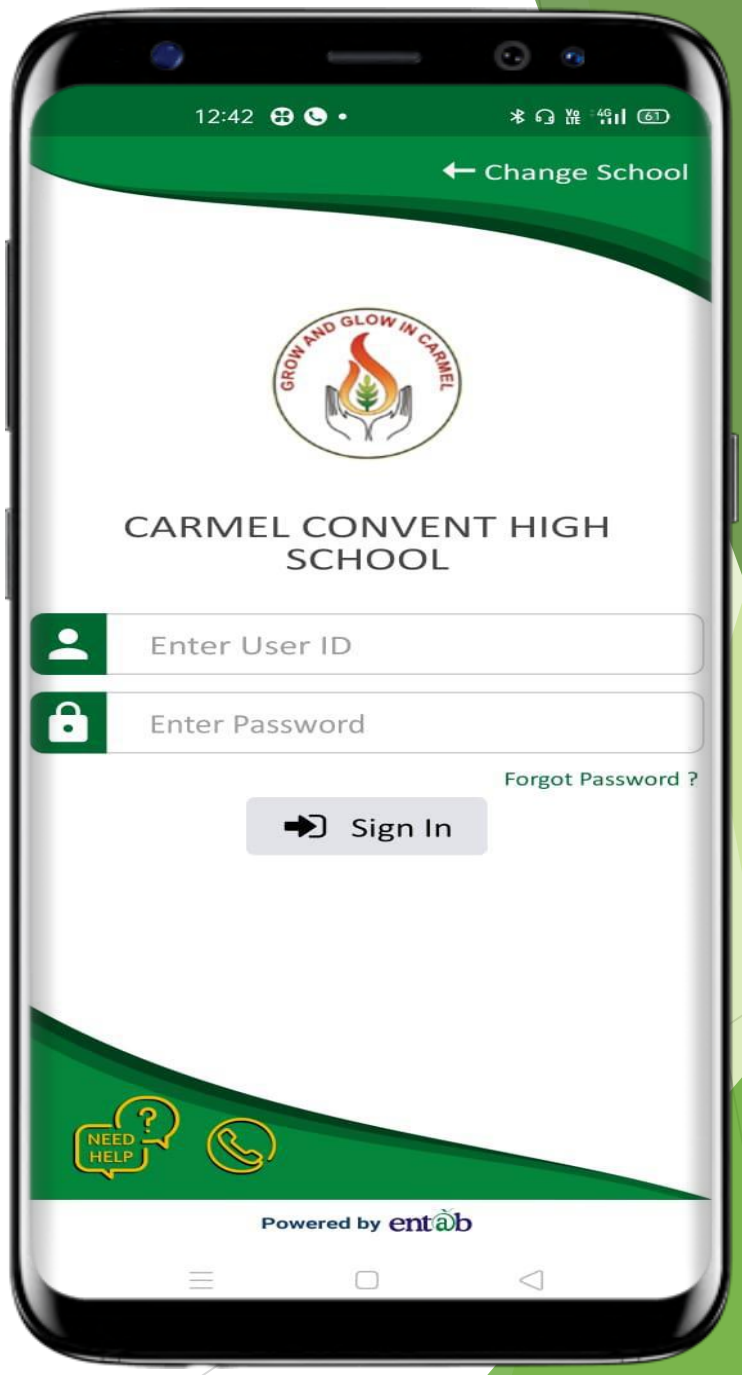
Once the App is opened, this Screen appears. Type in and enter the application **URL**
carmelk.campuscare.info
and tap on “Verify”

Click OK on the next screen that follows.



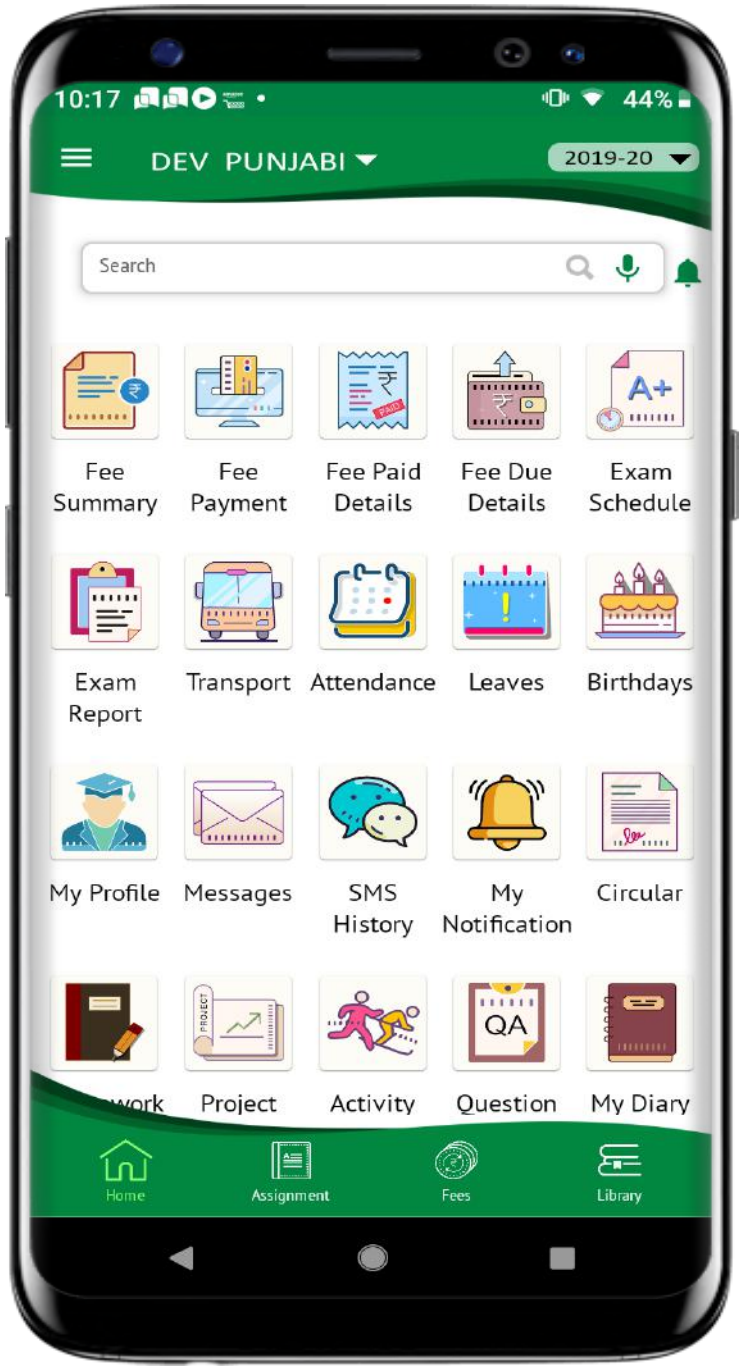
Sign in by using User credentials

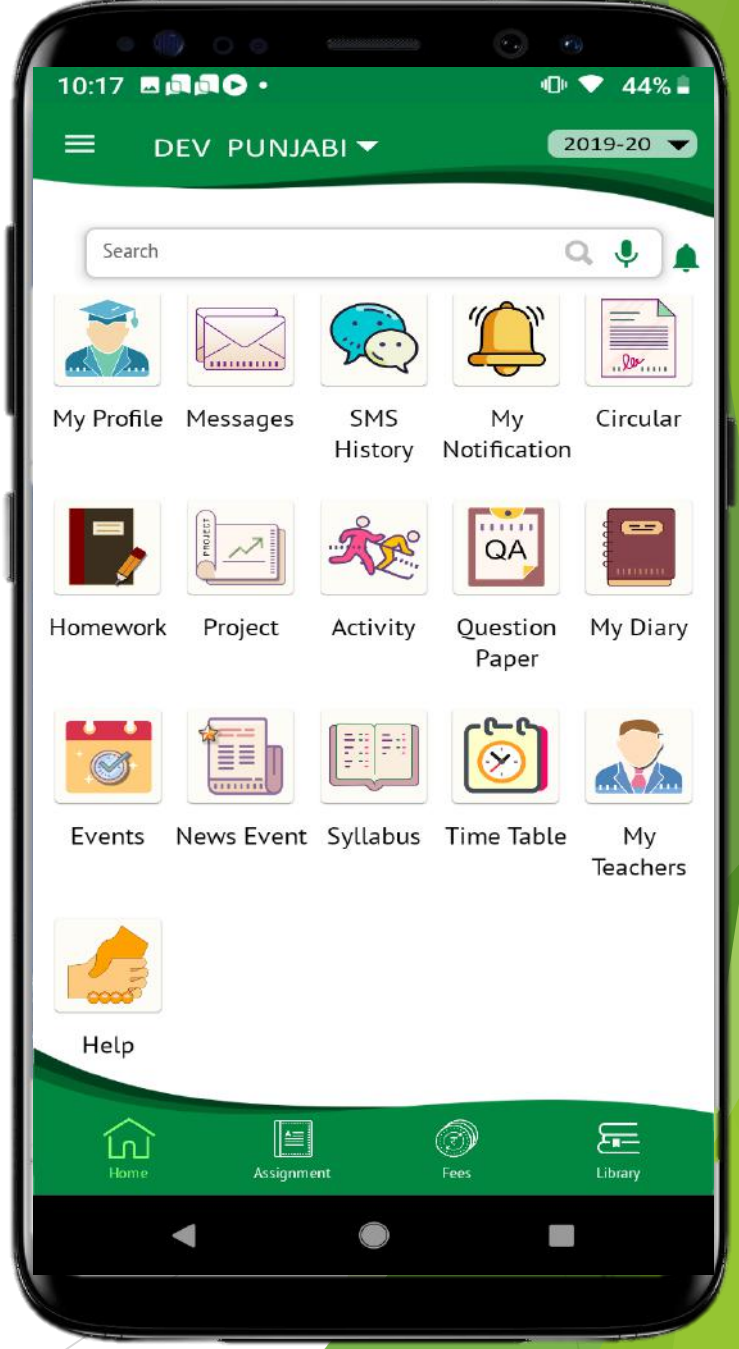
Username and Password to be entered here and you will be able to access the various menus that the Mobile app has to offer.



Home Screen

Logging in …these are the first screens that appear. All the ICONS are displayed on these 02 screens.

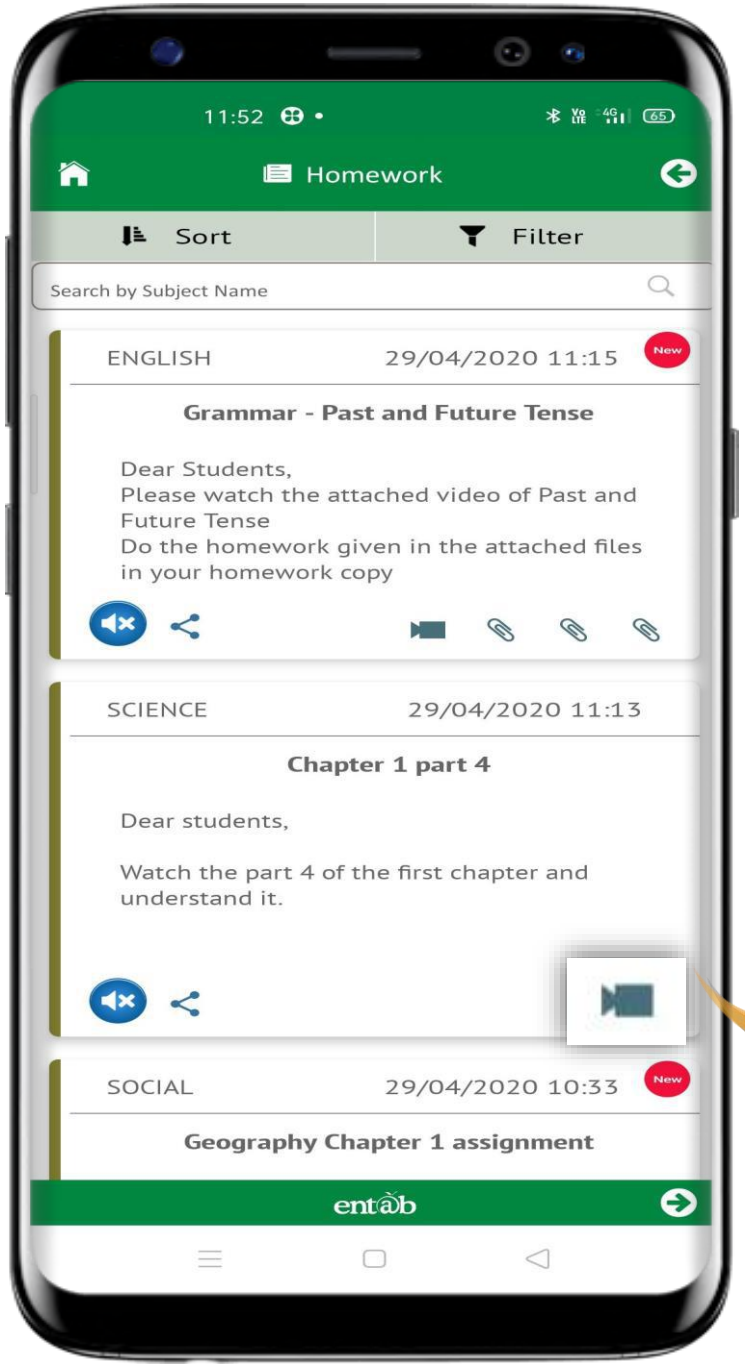


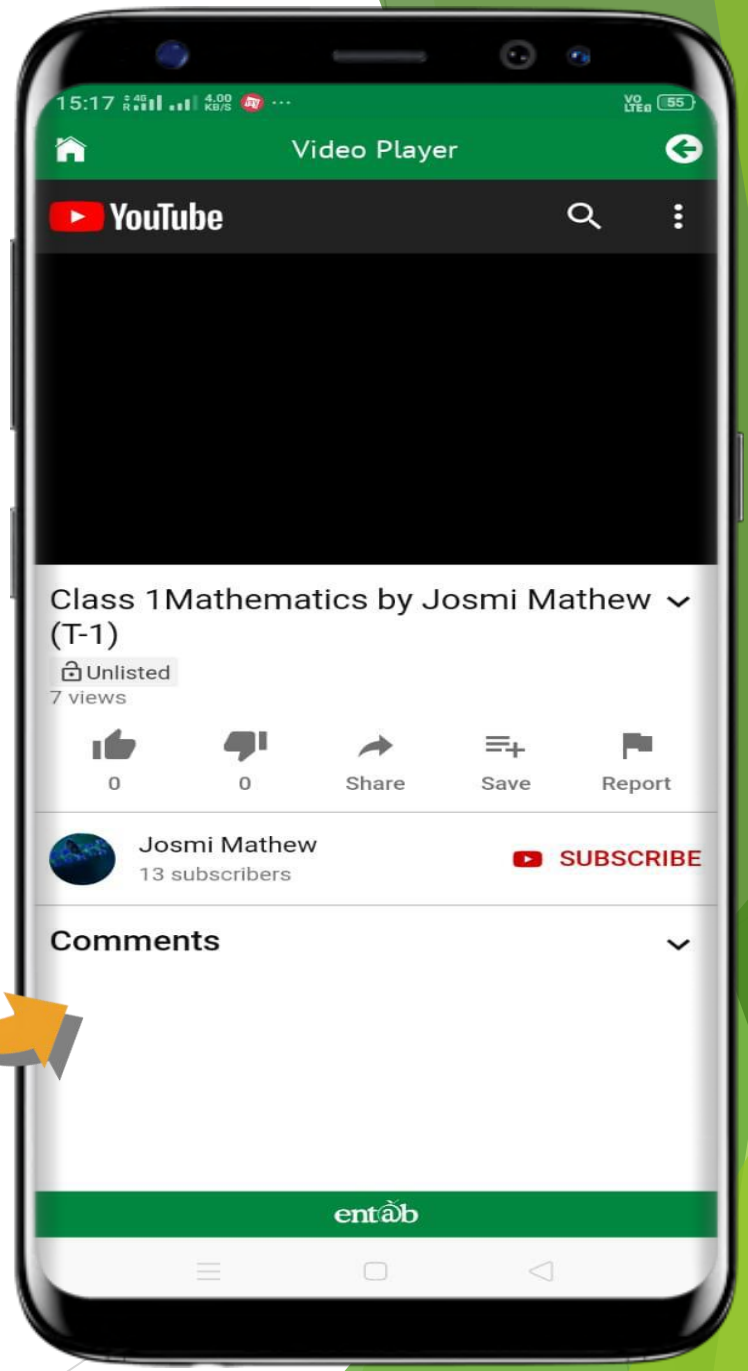


Homework

Assignment

Clicking on video and clip icon to get the detailed video.

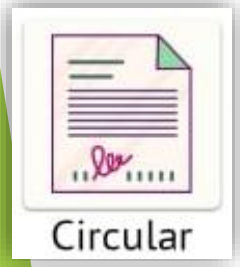


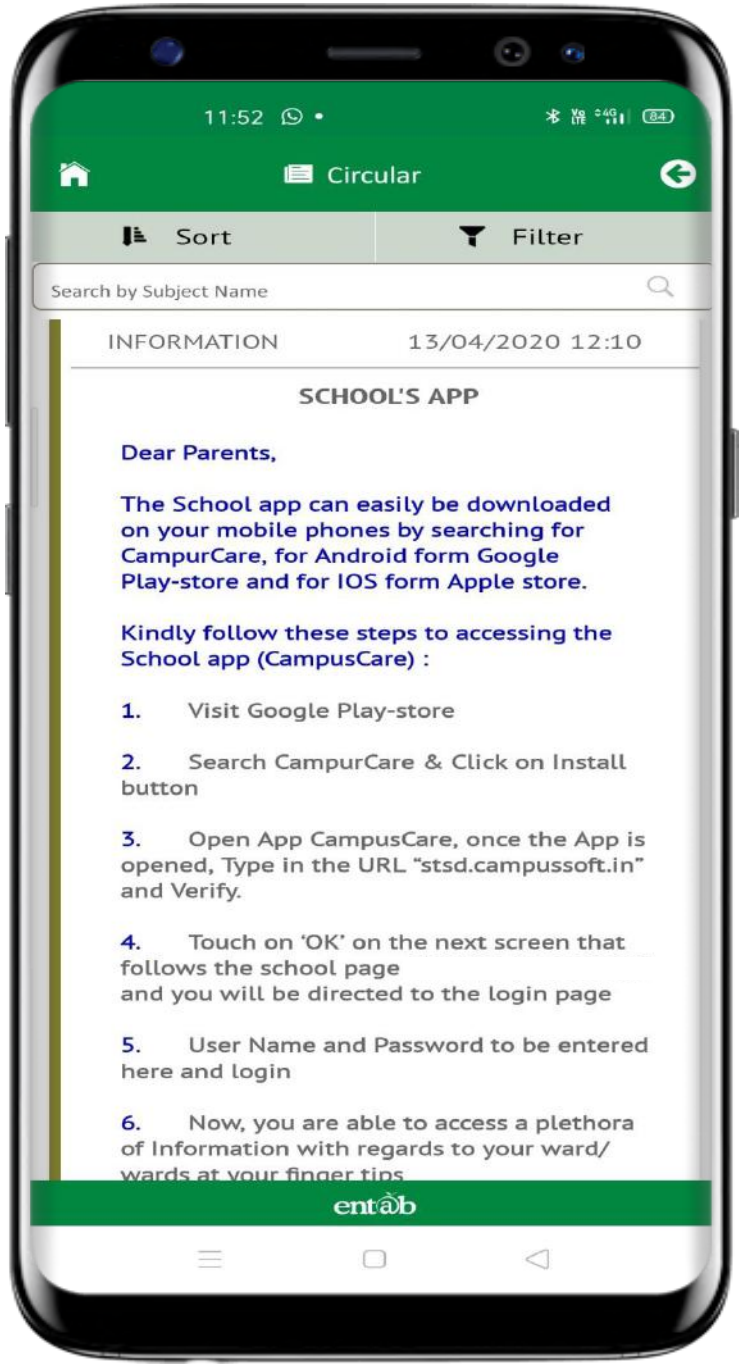


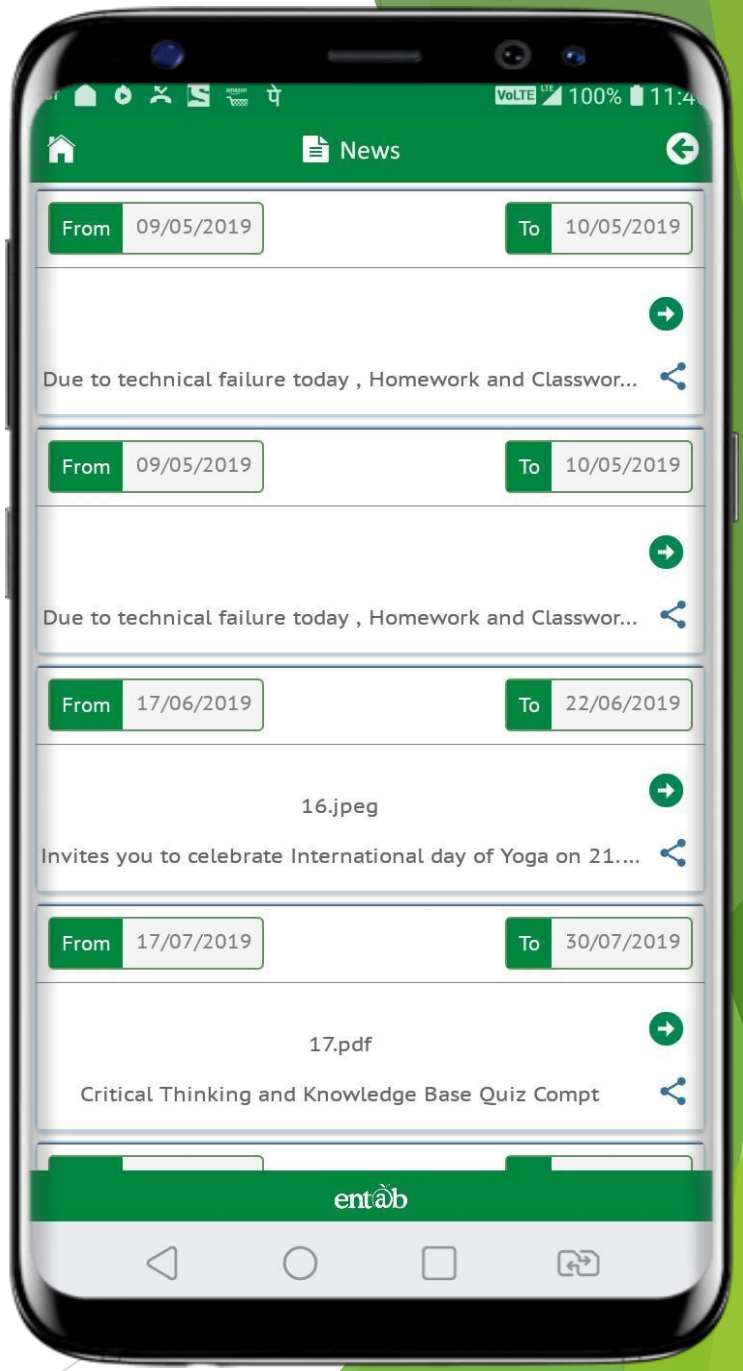
Circulars

News / Events

Clicking on any of these ICONS, takes you to the details embedded in it, for eg Circulars, News, Homework, Events etc.

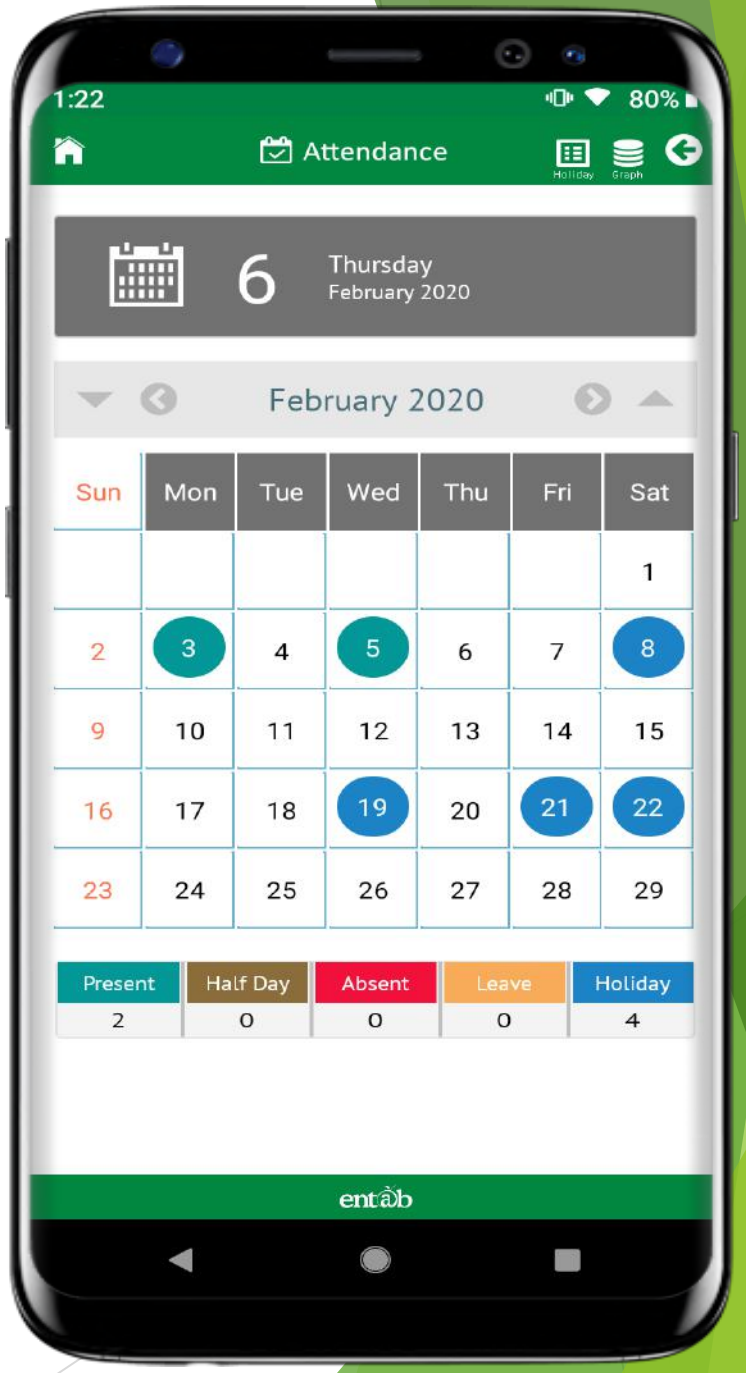






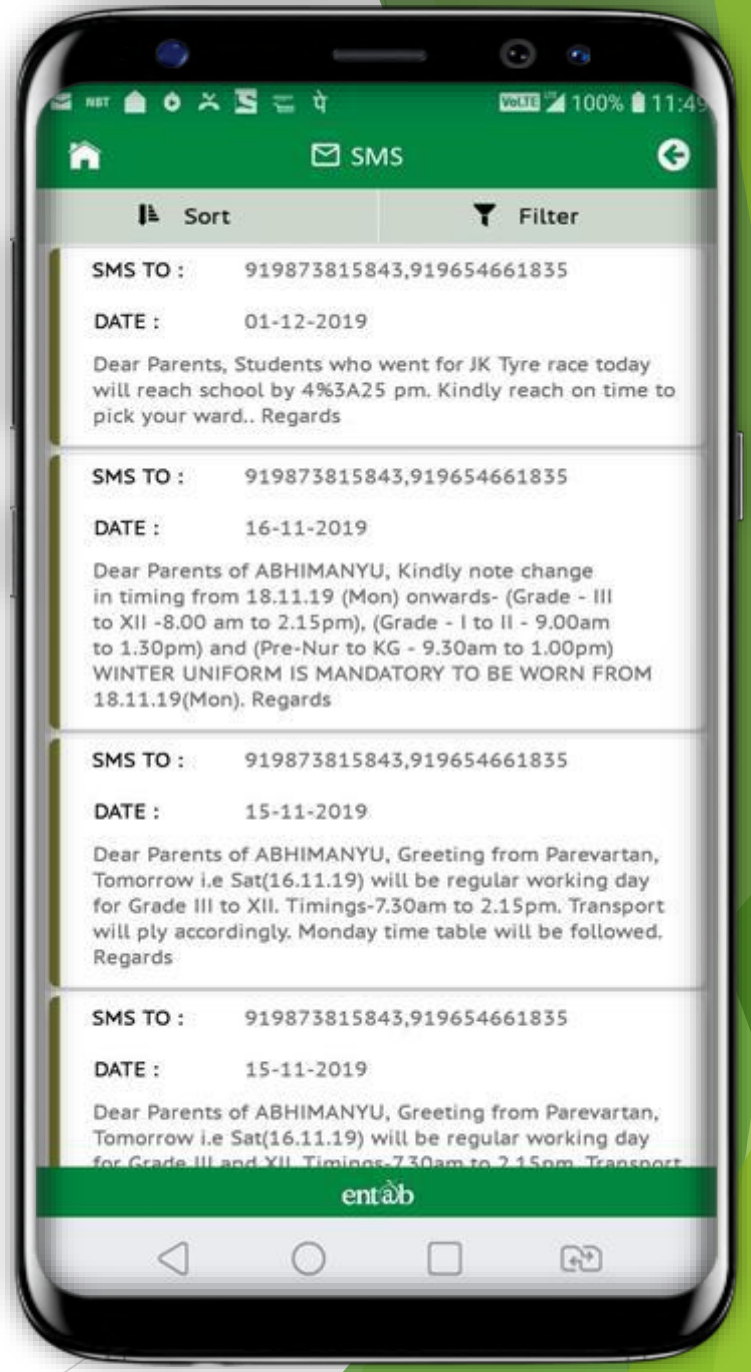
Attendance

Attendance of your ward can be viewed on this screen. You can apply for leave as well from this module.



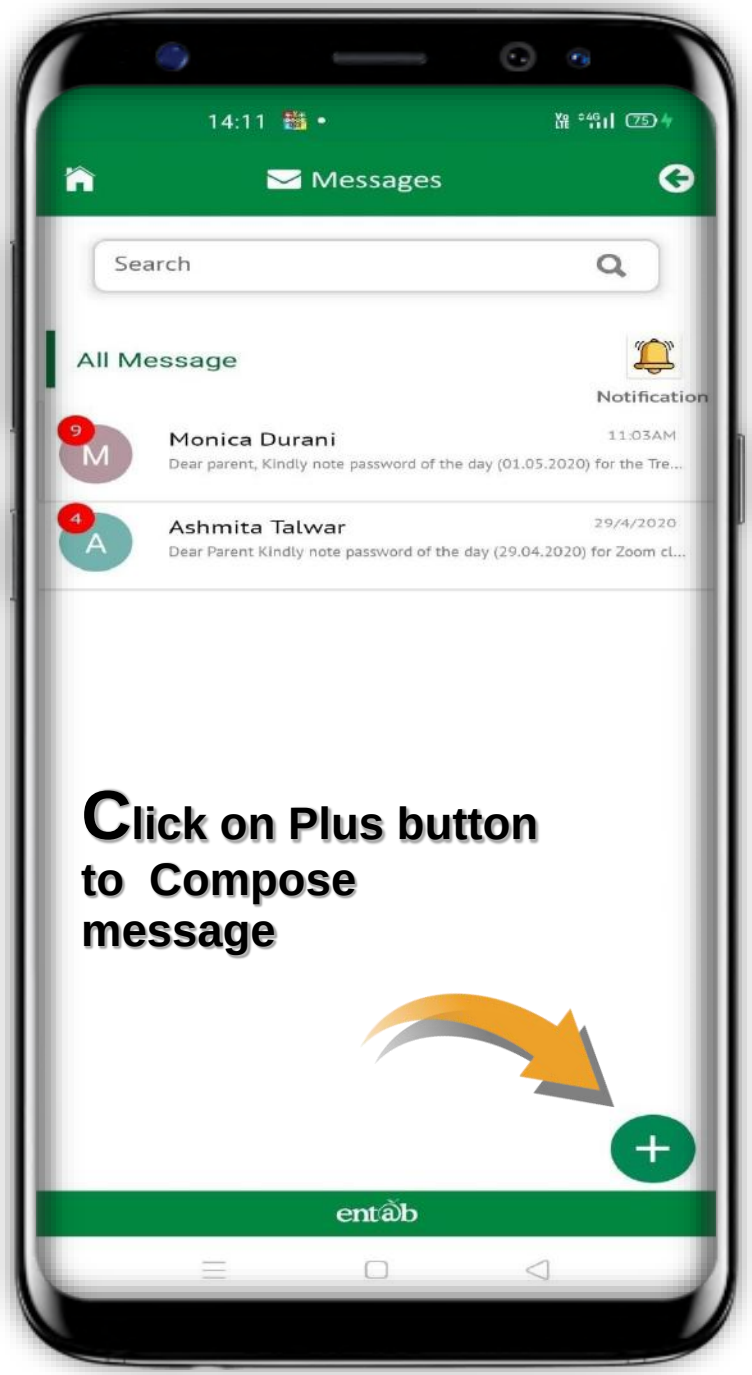
SMS

All SMS received by the parents are stored and viewed here.



Messages

How to compose messages



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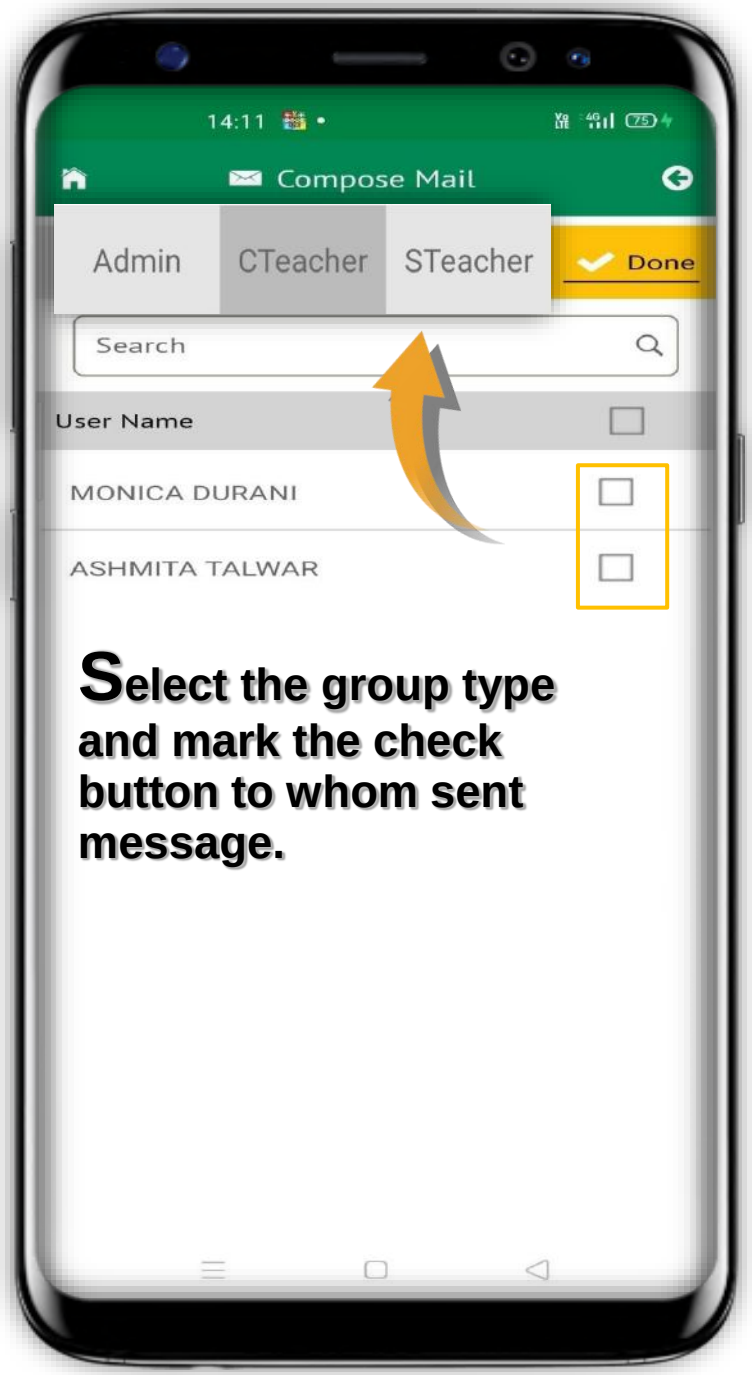
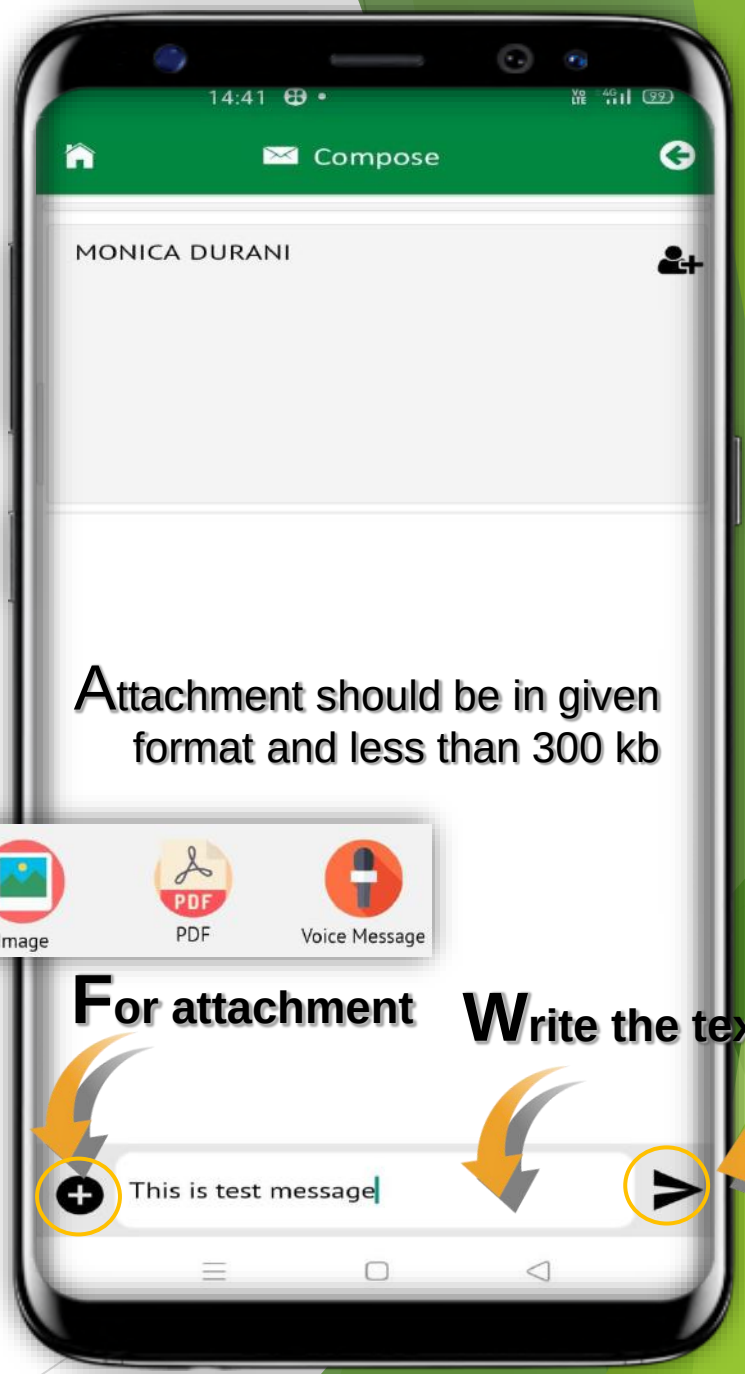
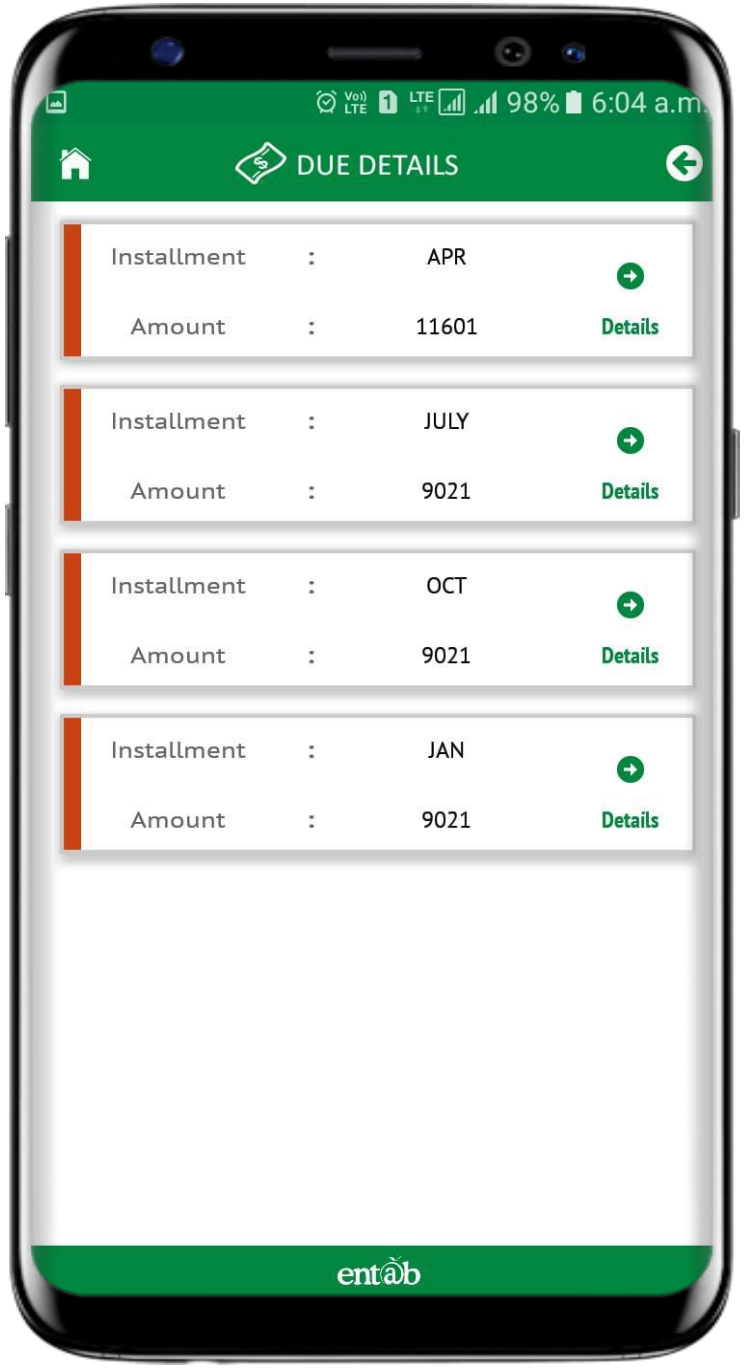
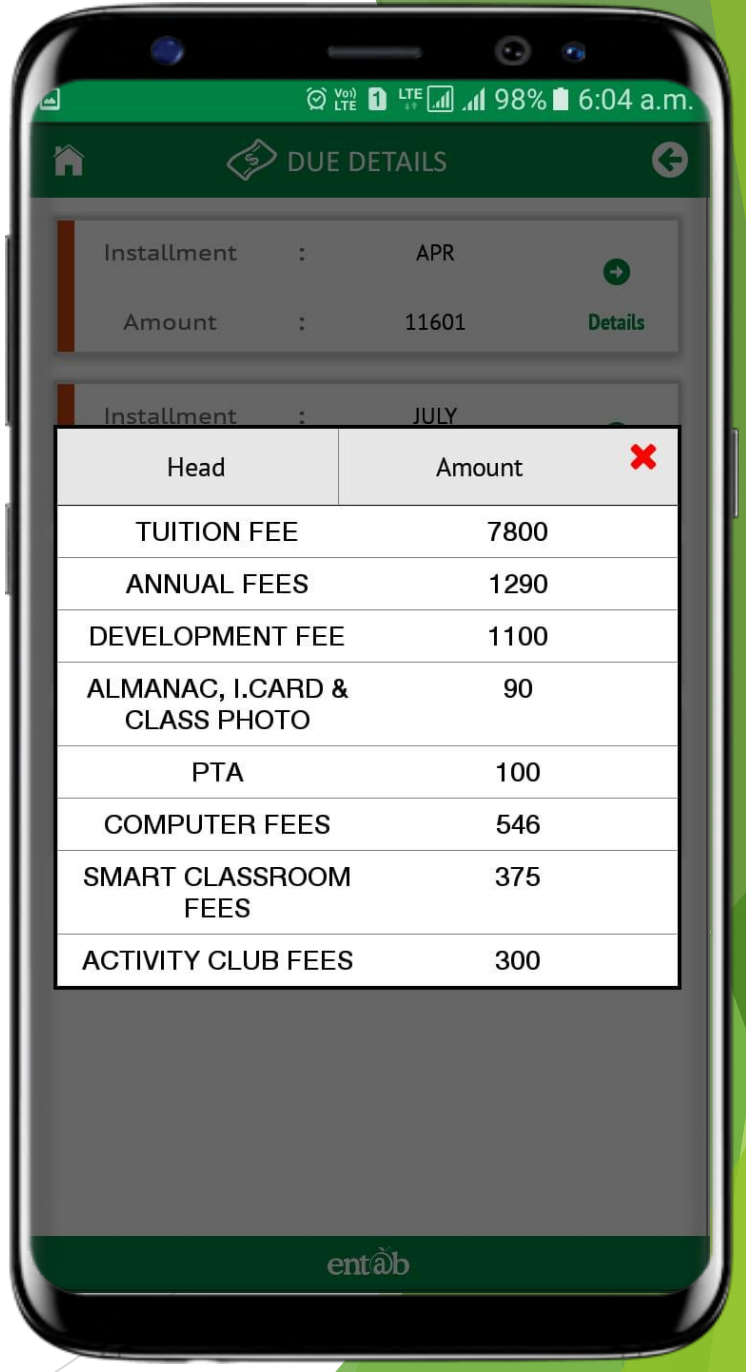




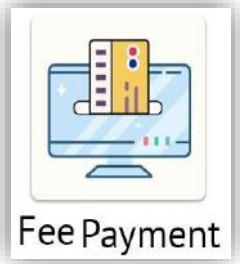
Fees Details

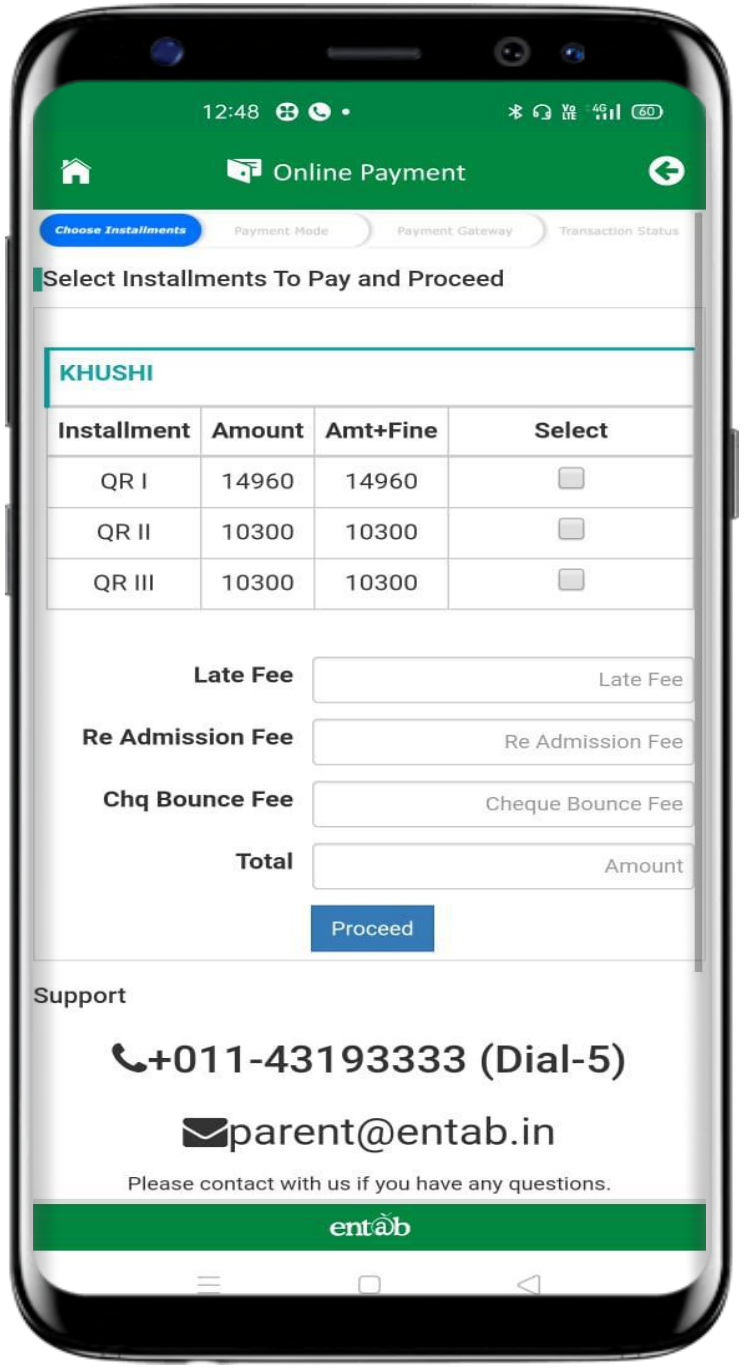
Fees Due, Fees Paid, Breakup of the Fees, Receipts all can be had from this section.

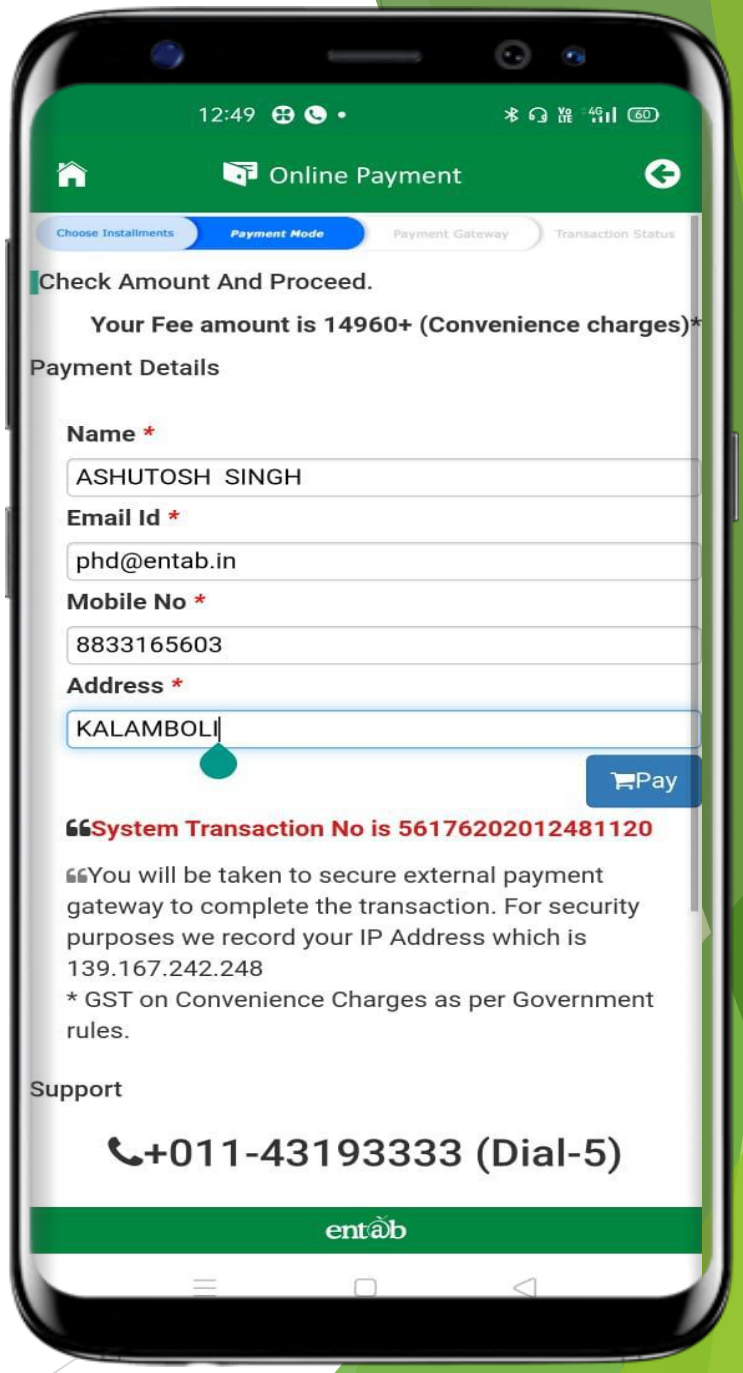




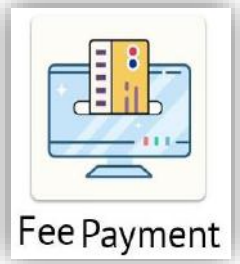
Fees Online Payment

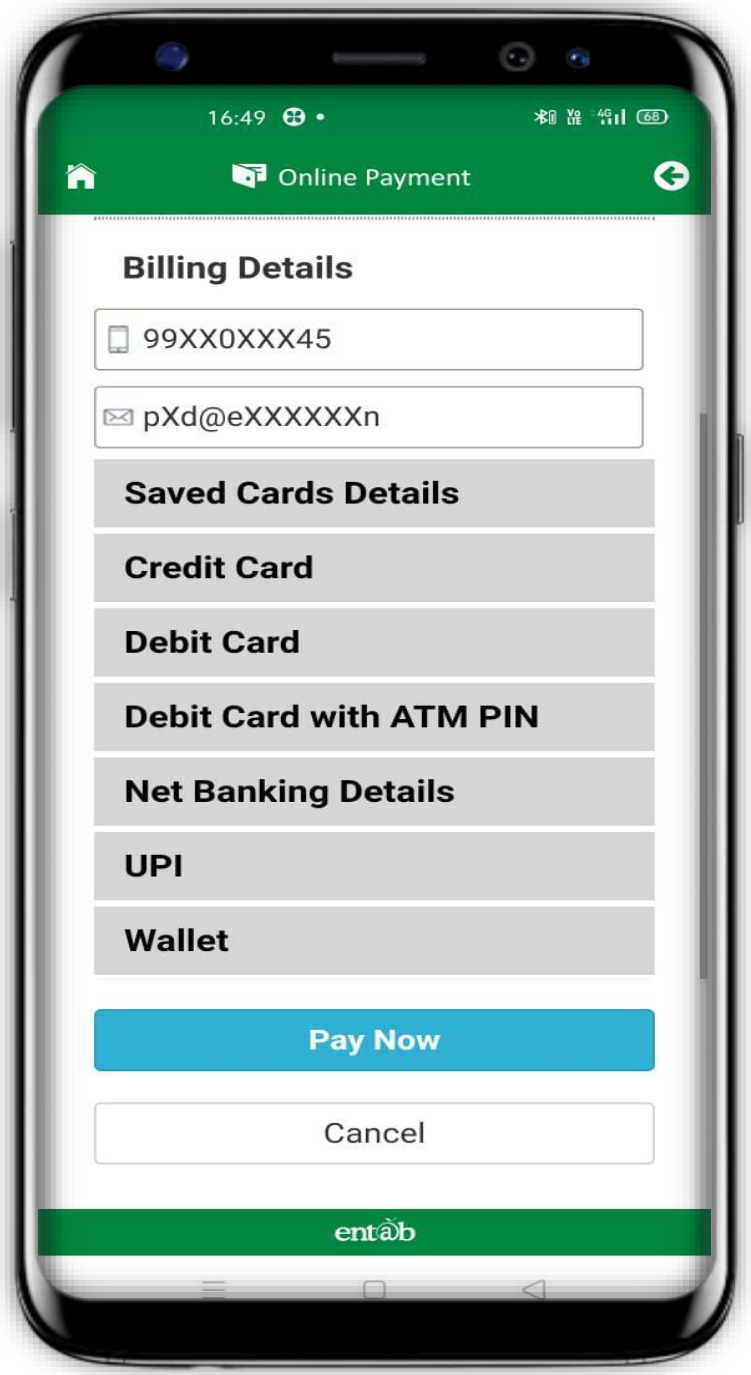


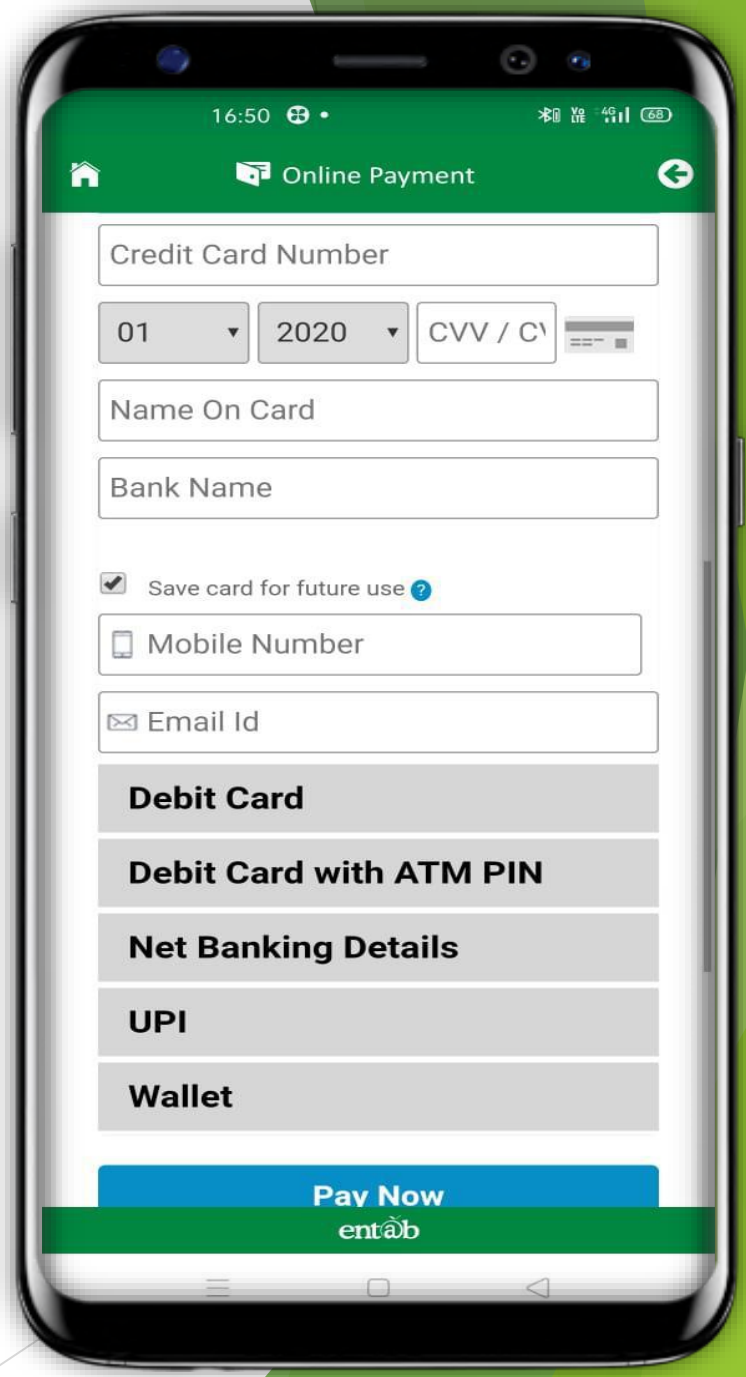




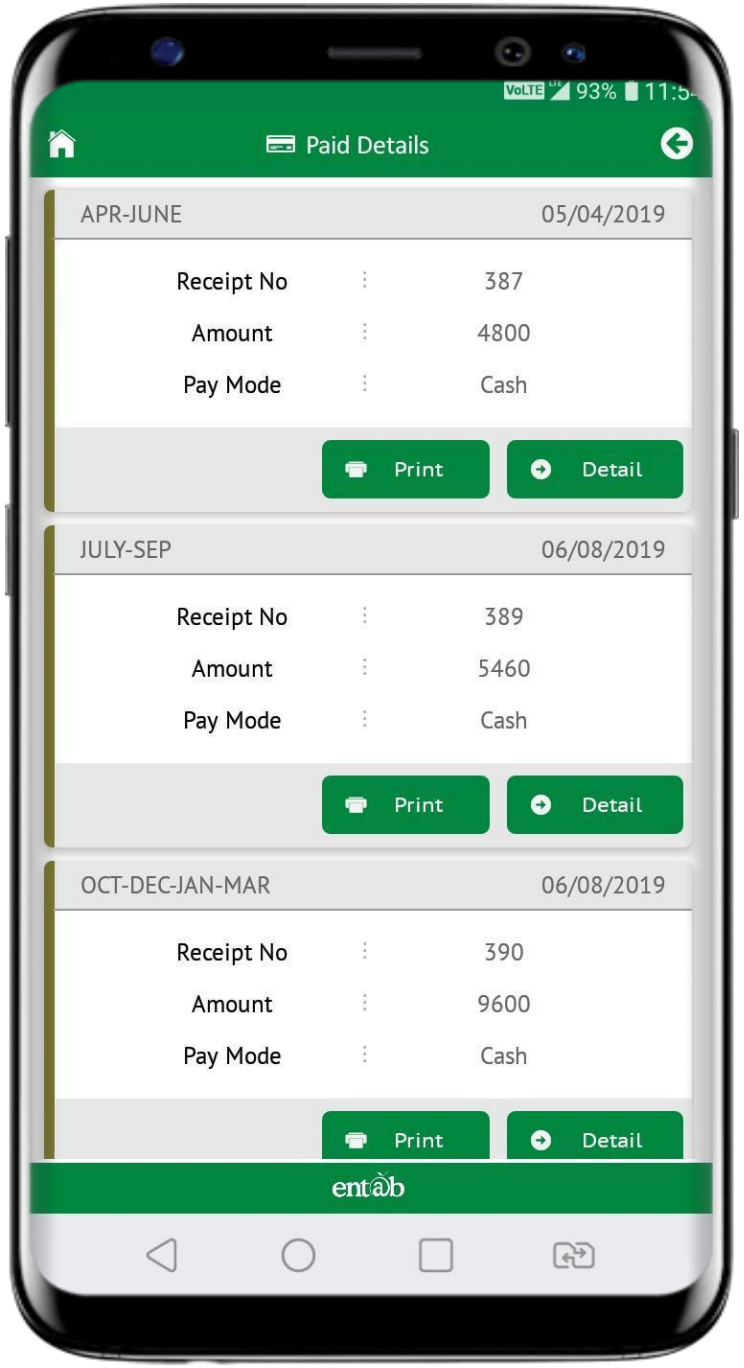
Payment Gateway







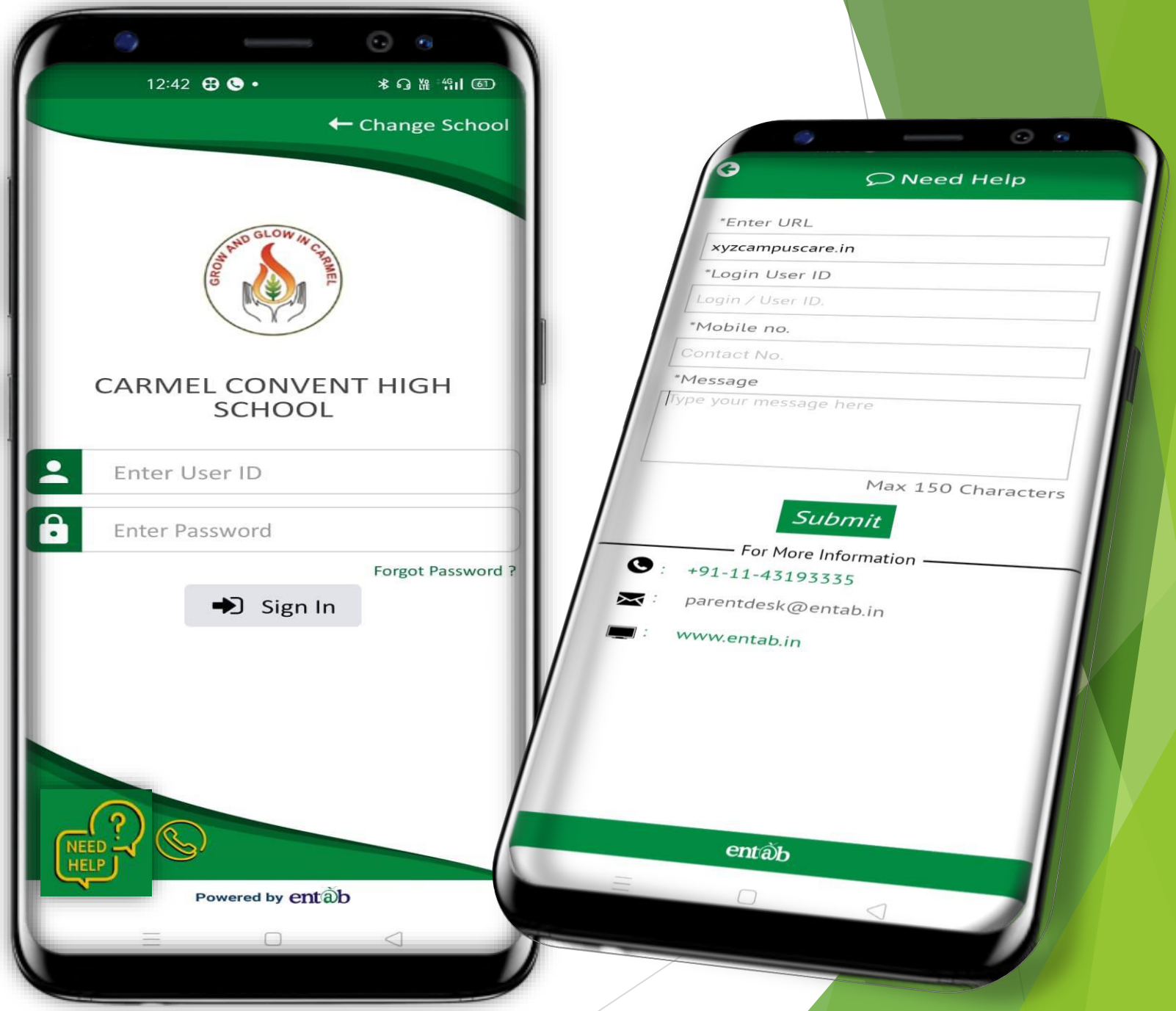
Fees Paid Details



Fees Receipt

How to Register Query via Mobile app

Request all Parents to register there query via in app Need Help option as given in image ,than fill the required details , you will get the assistance call with in 24 working hours



Help Desk -Entab

Request all Parents to Note down and save this No to your Contacts. This will help in clearing all your doubts regarding the use of this “Mobile Apps”

***Note** * During lockdown period land line numbers are not in service*

THANK YOU…..

PARENT’S HELPDESK:

parent@entab.in